

Table 1. Sample Breakdown

Team Name	Conference Calls	Interviews	Direct Observation Locations
Team A	5	2	Australia, Brazil, Jamaica
Team B	4	2	Australia
Team C	4	13	Australia, Brazil, Jamaica
Team D	1	3	Australia, Brazil, Jamaica
Team E	1	8	Australia, Brazil, Jamaica
Team F	4	6	Australia, Brazil, Jamaica
Team G	3	1	Brazil
Team H	3	5	Australia, Brazil, Jamaica
Team I	2	8	Australia, Brazil, Jamaica
Total	27	48	5 plant locations

Table 2. Conference Call Attendance and Participation by Team and Country

Team Name	Leader Location	Total # on Team	Total # on Call	% Members Attending by Location			%TT Leader	%TT AUS	%TT Brazil	%TT Jamaica	%TT Spain	%TT Suriname	%TT USA
Team A	U.S.	25	6	Australia-100%	Brazil-60%	Jamaica-0%	34.6	26.4	5.4	0.0	1.6	1.2	30.8
				Spain-40%	Suriname-0%	U.S.-100%							
Team B	Australia	56	12	Australia-100%	Brazil-100%	Jamaica-75%	48.2	28.5	9.7	4.5	0.0	9.0	0.0
				Spain-0%	Suriname-50%	U.S.-0%							
Team C	Australia	48	21	Australia-100%	Brazil-100%	Jamaica-75%	42.5	21.0	17.0	9.2	4.2	1.6	4.5
				Spain-50%	Suriname-50%	U.S.-50%							
Team D	Australia	30	12	Australia-100%	Brazil-100%	Jamaica-100%	40.0	23.0	15.0	15.0	0.0	7.0	0.0
				Spain-0%	Suriname-100%	U.S.-0%							
Team E	Brazil	32	9	Australia-100%	Brazil-100%	Jamaica-75%	14.0	25.0	41.0	3.0	n/a	n/a	17.0
				Spain-0%	Suriname-0%	U.S.-100%							
Team F	Australia	26	9	Australia-100%	Brazil-100%	Jamaica-75%	45.7	23.0	18.0	4.3	5.7	3.5	0.0
				Spain-100%	Suriname-75%	U.S.-0%							
Team G	Australia	35	12	Australia-100%	Brazil-100%	Jamaica-70%	47.0	26.4	9.3	3.0	6.0	6.0	2.3
				Spain-35%	Suriname-35%	U.S.-35%							
Team H	Australia	32	16	Australia-100%	Brazil-100%	Jamaica-100%	44.0	32.0	7.5	1.5	9.0	6.0	0.0
				Spain-100%	Suriname-50%	U.S.-0%							
Team I	Australia	11	7	Australia-100%	Brazil-0%	Jamaica-0%	34.3	28.7	0.0	0.0	0.0	0.0	37.0
				Spain-0%	Suriname-0%	U.S.-100%							
Mean		33	12				38.9	26.0	13.6	4.5	3.0	3.8	10.2

Note: %TT = Percentage of Talk Turns

Note: All number columns represent averages across all calls for each team.

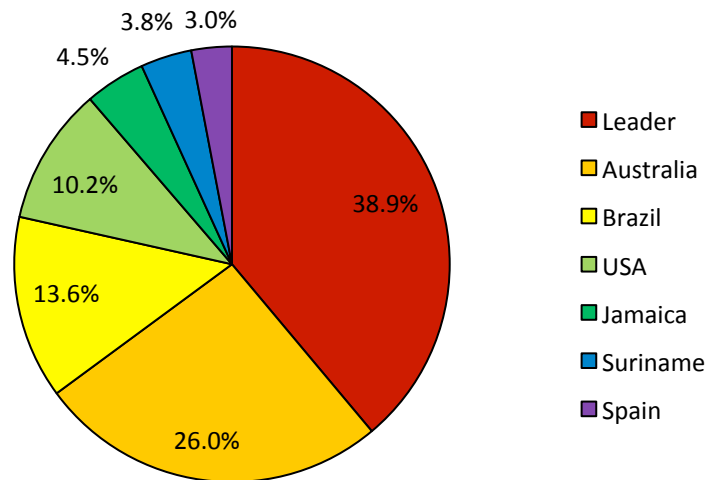


Figure 1. Mean Percentage of Talk Turns in Calls across Countries